



Commercial Water Service Application

Service Address: _____

Type of Business: _____

Company Name: _____ State Tax ID #: _____

Contact Name: _____ Contact Phone #: _____

Work Phone #: _____ Email address: _____

***CONTACT DL#: _____ DOB: _____ SS#: _____

***ATTACH A COPY OF CONTACT/REPRESENTATIVE'S STATE ISSUED DRIVER'S LICENSE OR ID TO THIS APPLICATION

Website: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____
(If different from service address)

Own: Rent: Date service to start: _____ AM or PM Start Time?

If Renting, name, address, contact of Landlord: _____

** (Attach copy of rental/lease agreement. Required)

**** This account and all related information will be kept confidential unless you wish otherwise? NO Make Public

DO YOU WISH TO BE SIGNED UP FOR THE CODE RED EMERGENCY NOTIFICATION SYSTEM? YES NO

City of Eastland Commercial Service Agreement

1. The meter is the property of the City. ONLY City personnel are allowed to turn water off or on at the meter. All residents should have their own cutoff valves in place for the purpose of turning water off or on from the meter.
2. All cross-connections, including irrigation systems, shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly.
3. A deposit (\$200 minimum) is required before water service can be turned on in your company name. This amount will be calculated at time of application and based on the previous usage of the property. The deposit will be refunded at voluntary service termination and can be applied to any final bill due. **Customers having had utilities disconnected more than two times in any 12-month period will be required to make a deposit twice the standard deposit prior to reconnection after the third involuntary disconnection.**
4. A non-refundable \$25.00 turn on fee is required at the time of this application.

The following items will be required along with this application:

- Water Service Application
- Copy of Articles of Incorporation
- Property Lease Agreement
- Deposit
- Signed Commercial Water Service Agreement for Environmental/Health Department

(READ AND SIGN OTHER SIDE)



Commercial Water Service Agreement

- I. **Purpose.** The City of Eastland is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each commercial customer of the plumbing restrictions, which are in place to provide this protection. The Environmental/Health Department enforces these restrictions to ensure the public health and welfare. Each commercial customer must sign this agreement before the City of Eastland Water Department will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of the agreement.
- II. **Plumbing Restrictions.** The following undesirable plumbing practices are prohibited by the State regulations.
- A. No direct connections between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an approved backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure-zone backflow prevention device.
 - C. No connection that allows condensing, cooling, or industrial process water to be returned to the public water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
 - E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **Service Agreement.** The following are the terms of the service agreement between the City of Eastland and the water customers.
- A. The City of Eastland will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the City of Eastland or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Department's normal business hours.
 - C. The City of Eastland shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice, which has been identified during the initial inspection or the periodic re-inspections.
 - D. The Customer shall immediately correct any undesirable plumbing practice on their premises.
 - E. The Customer shall, at their expense, properly install, test, and maintain any backflow prevention device required by the City of Eastland. Copies of all testing and maintenance records shall be provided to the City.
- IV. **Enforcement.** If the Customer fails to comply with the terms of this Service Agreement, the Water Department shall, at its option, terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. An expense associated with the enforcement of this agreement shall be billed to the Customer.

Applicant Signature: _____

Date: _____

Spouse/Co-Applicant Signature: _____

Date: _____



Keeping citizens informed.

With the CodeRED Emergency Notification System the City of Eastland now has the ability to notify the entire City or only the affected areas of the City, about emergency situations in a matter of minutes. The system is available to all Eastland residents free of charge.

The CodeRED system delivers pre-recorded emergency telephone messages to affected areas, or the entire City, at a rate of up to 60,000 calls per hour. Examples of times when the CodeRED system may be utilized include severe weather, Homeland Security related emergencies, hazardous materials emergencies, drinking water contamination and other emergency situations where rapid and accurate notification is essential for life safety.

To make sure that we have the most up to date information, we are asking that you visit the CodeRED site for the City of Eastland at: <https://public.coderedweb.com/CNE/en-US/7DFA00DAA516> or you can be signed up with your new utility account. Ask the clerk for more information.

to add or update your information. It is ok to update your information even if you have had the same address and number for several years. This will allow us to make sure the information is correct. You may list landline, cellphone and business telephone numbers.